



Northwest Regional
Water District

NORTHWEST REGIONAL WATER DISTRICT

123 Smith Street
PO Box 158
McDermott, Ohio 45652-0158
(740) 259-2789 Fax (740) 259-2102

To our new customer:

We are happy to have you as a part of our water system. You are represented by the Northwest Regional Water District Board which governs the district and its operation. The Water Board meets regularly each month at the Thomas E. Slye Annex located at 123 Smith Street (behind the water office) on the Third Tuesday of the month at 7:30 p.m.

We require that you complete your tap installation as follows:

You may connect your service line to the system anytime after the meter is set. The service line from the meter box terminates with a $\frac{3}{4}$ " standard pipe approximately 3 to 5 feet from the meter crock and 32" deep. The Ohio EPA requires you to install a cut-off valve and a check valve in your line. We suggest that you use either copper or a good grade PE pipe for your service; with at least 200 lb. pressure test. A pressure reducing valve is required to protect your plumbing.

Please be reminded that it is unlawful to cross connect a public water supply to a private water system. A physical break between your water supply system used previously and the pipe containing public water MUST BE INSTALLED. You may not connect this public water system to your well or cistern. Health Department Laws reserve the right for inspection of the above, either by the State Health Officials or a Duly Authorized Agent of the Water District. We must warn that new plumbing using soldered joints presents a health hazard for lead contamination. No pump may be connected to this service which pumps directly from any line on our system.

DISTRICT RULES AND REGULATIONS REQUIRE THAT ONLY ONE RESIDENCE BE CONNECTED TO THIS SERVICE.

Water charges will commence on the date that the service is made available. The flat minimum monthly rate, as set up in the water rate schedule, will be payable irrespective of whether any water is used during any month that the meter remains in service. If the customer requests that the meter be locked or removed, a reconnection fee of \$30 must be paid to restore service. Said fee is subject to revision by the Board at its discretion.

Bills may be paid by mail, by phone with a credit or debit card, in person at the water office, or through our drop box located on the Smith Street side of the water office. Our office hours are 8 a.m. to 4 p.m. Monday through Friday.



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To members of the Northwest Regional Water District

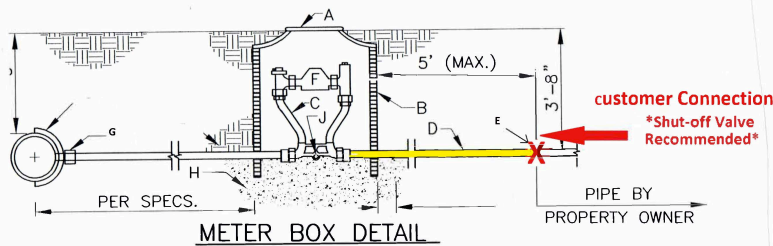
Beginning with the meter reading 1-1-2024 the water rate schedule is as follows:

0-1000 gallons = \$24.00

Over 1000 gallons = \$1.20 per 100 gallons

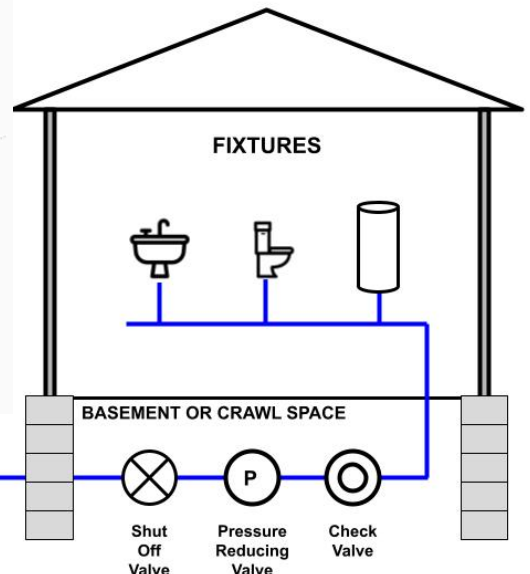
The water company requires a shut off valve, a pressure reducing valve and a check valve be installed by the customer. The customer service line must be 200 lb. test or greater.

All bills are due the 10th of each month. Payments may be made in person at our office or through our drop box, by mail with checks or money orders or via phone with Master Card, Visa or Discover Card. Payments must be received in our office by 4:00 p.m. on the due date to avoid paying the "After Due Date" amount. A 10% penalty will be applied to the current charge if the bill is not received by the Due Date, **Not Postmarked**. The water company is not responsible for mail delivery.



Customer is responsible from Red X on.
Typically 3 ft From Meter Box
A Shut-Off Valve is Recommended
Customers are not permitted to
connect directly to Setter or Meter

METER SET MATERIAL MODEL / SIZE DESIGNATION CHART	
METER SIZE	5/8" x 3/4"
ITEM	
A	Meter Lid
B	Meter Box
C	Meter Setter
D	Pig Tail Normally 3/4" or 1" IPS
E	Customer Connection X
F	Water Meter 5/8 x 3/4
G	Corp Stop From Water Main





Northwest Regional Water District
123 Smith Street, Post Office Box 158
McDermott, Ohio 45652
Phone 740-25-2789 or 800-993-9170
Fax 740-259-2102

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HEALTH AND SAFETY INFORMATION

The sources of both tap and bottled drinking water include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of land or through the ground, it dissolves naturally occurring minerals and in some cases, radioactive materials, and can also pick up substances resulting from animal or human activity.

Contaminants that may be present in source water include *Microbial contaminants*, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife; *Inorganic contaminants*, such as salts and metals, which can be naturally occurring, or result from urban storm water runoff, industrial or domestic wastewater discharge, oil and gas production, mining, or farming; *Pesticides and herbicides*, which may come from a variety of sources as agricultural and residential uses; *Organic chemical contaminants*, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, septic systems, and agricultural and urban runoff; and *Radioactive contaminants*, which are naturally occurring or the result of oil and gas production, or mining activities.

To ensure that tap water is safe, the EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) establishes limits for contaminants in bottled water, which must provide the same protection for public health.

PEOPLE WITH SPECIAL HEALTH CONCERNS

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as those undergoing chemotherapy, who have undergone organ transplants, with HIV/AIDS or other immune system disorders, and some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. United State Environmental Protection Agency (EPA) / Center for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infections by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.

INFORMATION ABOUT LEAD

Infants and young children are typically more vulnerable to lead in drinking water than the general population. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have your water tested and flush your tap for 30 seconds to two minutes before using tap water. Additional information is available from the Safe Drinking Water Hotline at 1-800-426-4791.